



## terms + conditions

Our t+c's are for the enjoyment of all guests, animals and the care of the properties.

### arrival

Your cottage will be available from 5pm on your day of arrival. To ensure a smooth changeover, we ask that you arrive at the right time *(unless agreed otherwise)*.

### departure

10am is the time of departure, this can be changed in advance of your booking.

As you leave, we ask that you kindly;

- leave the cottage neat and tidy as you found it
- switch on the dishwasher — if full
- strip the beds and leave bedding by the door
- place any rubbish that you have outside in the bin and sort your recycling responsibly :)  
*(we love to keep it as eco as possible)*

### car parking

You may use the courtyard to unload/ load your luggage nearby your cottage. After, please park your car(s) by the Equestrian Centre in the designated spaces.

### EV charging facilities

By Pond Cottage there is a dedicated parking space *(for the guest of Pond Cottage)* with an external power source for charging. Cost for charging is £10/night.

### food deliveries

If you wish to organise a delivery from a supermarket, please use the Cottage Name & Surname, before the address: **Collacott Farm, Kings Nympton, EX37 9TP**. *(We are unable to accept deliveries on your behalf)*.

Supporting local farmers and makers is a value of ours! If you can, please try to shop local ❤️ full details will be landing on our website soon.

### linen

All bed linen is provided. *(excluding cot linen)*. We request you bring your own towels *(bathing/swimming/beach towels and towels for your dog)*.

### occupancy

Occupancy of each cottage should not exceed the maximum number stated/booked for.

### utilities

Heating is adjusted in each cottage by a thermostat and hot water is included on demand.

Electricity - please be mindful of your consumption, switching off lights when not in use.

The delicious tap water is supplied by our private borehole.

### guests' dogs 🐾

We ask that your dogs are:

- are house trained and well behaved
- kept in the living areas, there is a stair gate to assist with this
- resting on your own throws to protect the sofas, *(we may need to charge if there are marks that need extra attention to clean)*
- kept on a lead in the common areas, to respect the horses + equestrian centre
- always cleaned up after *(there is a dog poo bin in the stables car park)*
- not left unattended in your cottage — *dog sitting service may be available please ask!*

### waste: recycling & landfill

Our aim is to curate a more sustainable environment to respect nature and the animals that inhabit it! We ask that you are thoughtful about your waste.

Recycle as much as possible and separate into the following waste streams and place in the bins by the laundry;

- glass *(rinsed)*
- plastic & metal *(rinsed & squashed)*
- card & paper *(flattened)*
- *(no plastic film or Tetra-Pak/carton recycled here yet, please place in general waste)*

All other waste *(including food waste and bathroom bins)* should be placed in the bin next to your front door at the end of your stay. If there are any sharp objects, please wrap them.

### lost property

If there are any items you may have left behind, please let us know and we can post them back to you — we may ask for payment to cover the postage fee. If it is not claimed after a month, we will donate them to charity.

### smoking

Smoking is not permitted inside the cottages or stable yard at any time. In all other areas, please be mindful of others and dispose of your cigarette butts safely.

### barbecues, wood stoves, fires + fireworks

In the summer months, barbecues are available on request. Please be careful of hot trays or pans and avoid placing on grass or wooden furniture — please clean after use.

In the winter months, wood burning stoves are in use. We have provided safe instructions in the welcome pack. Keep the doors closed when in use to avoid sparks.

The lighting of fireworks, Chinese lanterns or any other fires is not permitted by guests at any time.

### damages

Accidents can and do happen, please let us know and give us a chance to put it right for you and future guests. :)

### group bookings

All bookings of more than one cottage are treated as group bookings.

Please designate a main contact and provide a list of the guests staying in each cottage a week prior to arrival.

At the end of your stay you agree to leave the cottages in the condition they were on arrival and to ensure;

- recycling and waste is disposed of correctly
- the premises are left clean and tidy (*please ensure dishwasher is on before you leave*)
- any furniture or crockery moved is returned its original place.

If we do need to rectify the condition of the cottages a charge may be made, based on time taken or replacement/repairs made.

### liability

Collacott Farm, its employees or representatives shall not be liable to you or your party for any loss or damage to your property however so arising. You must take all necessary steps to safeguard yourselves and your belongings.

All children under the age of 16 must be accompanied by an adult at all times around the farm.

Thank you for taking your time to read this. :)  
Please let us know if you have any questions and we hope you enjoy your stay!